

## Fox Estate Agents win award for third year running



FOX ESTATE AGENTS are thrilled to announce that they have won the Gold Award for from the British Property Awards for the third consecutive year.

The team from the British Property Awards mystery shopped every estate agent in Dartford against a set of twenty-five criteria to obtain a balanced overview of their customer service levels.

The judging criteria was both comprehensive and detailed exploring different mediums, scenarios and time periods to ensure that agents had been rigorously and fairly judged.

According to the judging panel, Fox Estates performed outstandingly throughout the extensive judging period, focusing on our customer service levels.

They have also been shortlisted for a number of national awards which will be announced later this year. They have their fingers crossed.

A spokesperson from Fox Estate Agents said: "Winning the British Property Award again is a fantastic reward for the whole team, who continue to work tirelessly to make sure that our customers are given a stress-free experience and the highest quality customer service."

Fox Estate Agents: 94 Brent Lane, Dartford, DA1 1QX.

You can call the team on 01322 479660 or visit their website at [www.foxestateagents.com](http://www.foxestateagents.com)



## Community living beats loneliness at Birchgrove

LONELINESS can be particularly difficult for the elderly. In fact, recent Age UK research estimates that about 1.7 million people aged over 65 in England can go for a month without meeting up with a friend, and that over 300,000 have not had a conversation with family or friends over the same period. Many older people can sadly feel isolated, unaware that solutions exist to help them feel part of a community.

This is exactly what happened to Stanley Day, 88, a future resident of Birchgrove, a retirement community in Sidcup, due to open shortly. He said: "I was living on my own, nevertheless I was happy. I would have never considered moving out of that until I saw something like Birchgrove."

Birchgrove, a rental-only development, was built to answer a growing demand from retirees wanting to live in a friendly environment and to be part of a community that looks out for one another.

Stanley said: "One thing that struck me, and that is emphasised every time I visit, is the friendship of the people there running the organisation. This

shows that they are like-minded, they knew what we wanted, companionship and friendship."

Due to open on May 1, Birchgrove will feature 74 modern apartments with one, two and three-bedrooms. Residents will benefit from regular events and hobby groups that contribute to a happier lifestyle and community spirit, with regular trips out also being organised.

Onsite facilities such as a restaurant, club room, library, wellbeing and fitness centre, hairdressing and beauty salon will also contribute to the social aspect of everyday life, with communal gardens available to grow vegetables. Stanley said: "The facilities are here for people to get together, that's great."

All apartments will feature wide doors and corridors, making them wheelchair accessible, whilst appliances in the kitchens are waist height for easy access. Modern bathrooms come with walk-in showers equipped with simple to use switches, taps and plugs. An onsite guest suite can also be booked via Birchgrove's concierge service so that residents can host their friends

and family.

Stanley said: "Having seen over the apartments, I loved the impression of what I saw. It even surpassed what it looked like in the brochures. I can't say more than that."

To help residents make their move as stress-free as possible, Birchgrove also teamed up with The Senior Move Partnership (TSMP) to offer a Moveeasy Package. The team can assist with all aspects of the move, from putting the current home on the market, decluttering and selling unwanted items, helping shop for new furniture, managing the removal company, and packing and unpacking.

Stanley said: "Certainly, I didn't want the hassle of buying, selling and all that goes with it, and that takes a lot of that out of the way. "This is going to be a good place to come and enjoy your seniority, shall we say."

Find out more by visiting the Sidcup sales office at Queensgate Apartments, 1 Frogal Avenue, Sidcup DA14 6LF. Alternatively, visit [www.birchgrove.life](http://www.birchgrove.life) or call 020 3929 5599.



*Chris with Martin Roberts  
filming as a Property expert  
on BBC's Homes  
Under the Hammer*



Chris Fox FNAEA

A passion for Property sales since 1978

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